

DENTALCARE PLUS
TERMS AND CONDITIONS OF ACCEPTANCE
OF PATIENTS FOR DENTAL TREATMENT

Patients must confirm that they are in full acceptance of the following, before dental treatment will be undertaken. *(When a parent or guardian has accepted these terms and conditions it will be assumed that their dependants under 18 have also accepted them).*

1. They are aware of the registration fees payable and have seen the clinic's charges list.
2. That they have been informed of all the available alternative options to the procedure prior to treatment, and will be asked to place their signature in acknowledgement.
3. That they have chosen their preferred procedure option and declare that they are fully capable of giving their informed consent without third party intervention.
4. That they have been informed of the risks and possible complications.
5. That they acknowledge that the treatment is necessary, whether or not they have been shown radiographs.
6. They wish to proceed with the treatment in the complete knowledge and understanding of the risks and charges that are involved.
7. The charge is only estimated and that they accept that if complications are encountered, such as a root that is separated from a tooth before or during extraction, they may have to pay more than the original estimated charge.
8. There may be a clinical need to change the planned treatment, due to a change of circumstances when complications arise, resulting in extra costs being involved.
9. Patients who decide not to complete a stage of a planned treatment once started, will have no right to a refund or a reduction from the total estimated cost.
10. There may be an indeterminate delay between the taking of impressions and the final fitting of prosthetics and they will exonerate the dentist from any blame whatsoever for any delay.
11. The use of prosthetics including full or partial dentures can be uncomfortable until patients have become accustomed to using such a device, so no refunds will be made.
12. Temporary prosthetics are lightly bonded in place using a type of cement that facilitates easy removal, so these may occasionally come off and may need to be re-bonded.
13. They will have no right to claim for a refund or a reduction from the total cost if they experience pain or discomfort howsoever caused.
14. There is a possibility that dental implants may be rejected by the body.
15. Teeth that have had previous root canal fillings can fracture on subsequent treatment.
16. Temporary or permanent fillings can become dislodged.
17. Bleeding might occur for an indeterminate period, particularly following an extraction.
18. They may experience some pain or discomfort during or after the treatment for an indeterminate period, including: hygienic scaling and polishing; the administering of the anaesthetic; the taking of impressions for any type of prosthetics; and any other dental treatment process that might be undertaken.
19. They accept that if they don't keep their appointments they will be charged, and that they agree to pay a 'Missed Appointment Charge'.